



Unit 24, Regents Trade Park
Barwell Lane
Gosport
PO13 0EQ

Refund and Returns Policy

Return Policy

Southteq will be happy to offer all customers a full refund or credit if we have valid proof of purchase through Southteq directly. (if Southteq material has been purchased through another distributor or merchant then please contact them directly)

We will only accept returns if it falls within 30 days from the delivery date which we have proof from our courier networks. All items must be kept in the original packaging that it arrived in and kept in the same condition to when your goods arrived.

If we notice that the items have been tampered with or we feel our return policy is being abused then we have the right to refuse any refunds or exchanges.

Non returnable items

- If it has been past 30 days from date of delivery.
- If items are not in original condition and/or different packaging to what it arrived in.
- Bespoke orders

Refunds

Once we have received your returned item. The team will review and inspect and then we will send an email confirming your update and notify you of your refund. We will get your return refunded as soon as possible. This could take up to 3 working days to fully issue your refund.

If you have any further questions about our returns policy, please contact your Southteq representative or email into info@southteq.co.uk and the team will get back to you within 24 hours.

VAT - 433 922 694

EORI - GB091347214000

Company No - 14459519

Contact Details

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